

## Connecting device with VU-DAMS software:

### Description:

Java version 8 (update 261) causes a crash in the VU-DAMS software when connecting a VU-AMS device using serial cable (Alt+S). This problem is probably caused by (auto) updating the java installation by the user or by Windows OS.

Solution:

- \* shut down VU-DAMS;
- \* uninstall java;
- \* download the java version that works with the VU-DAMS software: <http://www.vu-ams.nl/software/jre-windows-x64.exe>;
- \* install this version of java by executing the downloaded "jre-windows-x64.exe";
- \* untick "Check for Updates Automatically" in the update tab of the java control panel;
- \* start VU-DAMS;
- \* connect using serial cable should work again.

## VU-DAMS (re)installation:

### Description:

After a fresh VU-DAMS install or a reinstall followed by a removal of the java installation, VU-DAMS will notify the user that java needs to be installed. By accepting (clicking "Yes" in the dialog), the java download and install functionality fails.

Solution:

- \* download the java version that works with the VU-DAMS software: <http://www.vu-ams.nl/software/jre-windows-x64.exe>;
- \* install this version of java by executing the downloaded "jre-windows-x64.exe";
- \* untick "Check for Updates Automatically" in the update tab of the java control panel;
- \* start VU-DAMS;
- \* VU-DAMS should now work without asking the user to install java.